

CLAIMS TIP

HOUSEHOLD GOODS CLAIMS AND THE “75 DAY RULE”

Since moving is a part of military life, you should be aware of the “75 day rule.”
YOUR FAILURE TO COMPLY WITH THIS RULE MAY CAUSE YOU TO LOSE A POTENTIAL MONETARY RECOVERY.

When your household goods are delivered, the mover should provide you a Form 1850 (Notice of Loss or Damage (NOLD)). On this form, you (or your agent) and the mover list items lost or damaged during the move. Both you and the mover will sign and date this form. Your signature acknowledges you understand that you have **75 days** to discover and list any further loss and/or damage on the back of the form and return it to the mover by logging into Move.mil and selecting the “Defense Personnel Property (DPS)” section to submit your form.

If you fail to give timely notice of the loss and/or damage of your household goods, it may result in non-payment.

The United States Army and Department of Defense require that you, as the Servicemember, file a claim for loss and/or damage to household goods with the Transportation Service Provider (TSP) first before filing a claim with the military. If you are unsatisfied with the monetary compensation remedy offered to you by the mover, then you have the right to file your claim through the Personnel Claims Army Information Management System (PCLAIMS) web portal, on the Judge Advocate General Corps Net website (JAGCNet).

If you have any questions, please contact the Office of the Staff Judge Advocate Claims Division, at (845) 938-2016 or claims@usma.edu.